



# Product Safety Recall



## Do you own this product?

**Complete Balance Conditioner 400mL**

Dates sold: 22/06/2022 – 19/01/2024

**Why the product is recalled:** This product does not comply with the mandatory standard for cosmetic ingredient labelling.



The product was sold without the ingredient information that is required for cosmetic products.

**Hazard:** There is a risk of allergic reaction if consumers are exposed to ingredients they are sensitive or allergic to.

Consumers will not be able to check the ingredients list to identify the possible cause and seek appropriate treatment.



1. Consumers should stop using the product and return it to the place of purchase to receive a full refund.
2. Send us an email or phone us if you are unable to return the product or have sold or gifted it to another person



Ask our staff to find out more about the recall.

[bargains@dimmeys.com.au](mailto:bargains@dimmeys.com.au)

03 9396 6900 9 am to 4 pm Monday to Friday



Purchased from: Dimmeys Cowes store



Set yourself a reminder to check at home

- Take a photo of this notice
- Set a reminder on your phone

PRA 2024/20096

See [productsafety.gov.au](https://www.productsafety.gov.au) for  
Australian product recall information